

RFI
SSD-17-POS-4000
HUMAN TRAFFICKING CRISIS CENTER FOR MINORS
Discussion Points
June 8, 2016

The Department of Human Services (DHS), Child Welfare Services (CWS) implemented new protocol effective October 2015 to ensure that trafficked children in our care are correctly identified and receive appropriate services and protections as required by Public Law 113-183, the Preventing Sex Trafficking and Strengthening Families Act. Since the implementation of the protocol, CWS and our community partners have identified the need for placement options for minor victims of human trafficking when it is determined that out-of-home placement is necessary to ensure their safety, achieve crisis stabilization, and access appropriate services and supports.

CWS is currently seeking information, comments, and feedback to assist in developing a Request for Proposals (RFP) for crisis center and support services for minor victims of human trafficking.

Proposed service design:

1. A group home-model is being proposed for temporary placement of minor victims of human trafficking in the continuum of care. The program will provide trauma-informed services and supports to help the child achieve safety and stability while appropriate placement is being identified/effected. CWS is concurrently recruiting specialized resource homes for minor victims of human trafficking who do not require a higher level of supervision.
2. The facility must offer physical and emotional safety for the victims. The facility shall be staff-secure and provide staff supervision 24 hours, 7 days a week (24/7) with limited phone use, supervised or no access to the internet, locked entry doors at all times, and limited visitor access based on a pre-approved/screened contact list. The program may also offer enhanced security through the use of security cameras, alarm systems, security guards, etc.
3. Admission, intake, and orientation must be available 24/7.
4. The target population includes children and youth under age 18 at the time of admission, regardless of:
 - a. Gender identity, gender expression, or sexual orientation;
 - b. Disabilities, including mental health needs;
 - c. Immigration status;
 - d. Race, ethnicity, culture, or language; and
 - e. Religion.
5. Referrals from other agencies shall be accepted on a space available basis, with priority given to CWS/VCM/FSS.
6. Services must be client-centered and trauma-informed. Children who return voluntarily shall be allowed to stay until the referring worker/case manager/multi-agency team can be contacted for further instructions.
7. The program shall serve a proposed capacity of 8-12 children. The program shall describe how homogenous populations will be achieved based on gender identity.
8. The proposed maximum length of stay is 30 days. Requests for extensions beyond 30 days shall be in writing and describe why the extension is necessary to achieve safety, crisis

stabilization, or alternate placement. A completed service plan shall be provided upon request.

Scope of services:

1. 24/7 hotline
2. 24/7 admission, intake, and orientation
3. Individualized needs and strengths assessment
4. Basic Sanctuary Services:
 - a. Safe, clean, welcoming, nurturing environment under responsible adult supervision
 - b. 24-hour supervision by qualified staff member
 - c. Nutritious, well-balanced meals and snacks
 - d. Adequate living and sleeping accommodations, with a maximum of two children per bedroom recommended.
 - e. Activities to promote placement stability and nurture self-esteem and independence which shall include, but not be limited to:
 - 1) Personal hygiene and grooming
 - 2) Health and wellness activities
 - 3) Development of social skills
 - 4) Orientation to community resources
 - 5) Leisure and recreational activities, including creative, engaging programming involving the young people in its development, such as art, music, sports, entertainment, and recreational activities
5. Crisis stabilization counseling - the program shall have specific protocols in place to address running as part of each child's treatment plan and provide intensive one-on-one counseling during heightened risk periods for running (e.g., initial intake, specific points in therapy, etc.).
6. Individual counseling directed at the child's adjustment in the crisis center, safety/service planning, discharge planning, etc.; service planning shall be completed in consultation with the referring worker/case manager/multi-agency team
7. Procedures and trained staff to handle and maintain children in the center who have multiple physical, emotional, or behavioral problems until alternate placement plans can be effected
8. Coordination of visits if approved in writing by the referring worker/case manager/multi-agency team
9. Liaison with schools, social agencies, or court as appropriate
10. In-facility educational programming to assure DOE compliance; continued attendance at school may be allowed on a case by case basis as determined by the referring worker/case manager/multi-agency team
11. Support services, including transportation and advocacy

Program qualifications:

1. The program shall have a minimum of two (2) years of experience housing minors and providing services to runaways and/or homeless youth. In addition, the program shall have training and experience in providing services to victims of human trafficking.
2. The provider shall meet the Department's Hawaii Administrative Rules (HAR) 17-1627 Licensing of Child-Caring Institutions (CCI) licensing requirements. Child-Caring Institution or "group home" means any institution or group home licensed by the department,

for the purpose of receiving six or more unrelated minor children for temporary substitute supervision, care, and maintenance apart from their legal custodians on a twenty-four hour basis for monetary payment.

Staff qualifications:

1. Supervision over program activities and staff, volunteers, and contracted personnel shall be provided by an individual with at minimum a Master's degree in social work, psychology, or any relevant behavioral health field and at least one (1) year of experience in working with victims of human trafficking or a highly similar population. A Bachelor's degree and four (4) years of relevant experience may replace the requirement for a Master's degree.
2. All staff, volunteers, and contracted personnel providing counseling, safety/service planning, and assessment services shall have, at minimum, a Bachelor's degree in social work, psychology, or a related field from an accredited institution. Staff shall also have a minimum of six (6) months of experience in working with victims of human trafficking or a highly similar population. Staff who do not meet the experience requirement may provide direct services only under the close supervision of personnel with, at minimum, a Bachelor's degree in social work, psychology, or a related field from an accredited institution and a minimum of six (6) months of experience in working with victims of human trafficking or a highly similar population. Close supervision includes recommended actions and the review and approval of reports.
3. Staff, volunteers, and contracted personnel who provide support services shall have at minimum a high school diploma or equivalent and two (2) years of work experience or relevant training in working victims of human trafficking or a highly similar population.
4. Staff, employees, and contracted personnel shall be subject to fingerprint checks of the state and national criminal records and shall not have a criminal history record, employment history, or background which poses a risk to children.
5. All staff, volunteers, and contracted personnel shall demonstrate a willingness to work with others, including clients coping with multiple issues and co-workers, as part of a team.

Compensation:

1. Cost reimbursement – amount to be determined